



Frequently Asked Questions

What is the MED-Project?

MED-Project is the entity implementing the Product Stewardship Plan, including the education and outreach programming.

What should I do if I am having a medical emergency?

If you are having a medical emergency, contact emergency medical services immediately by dialing 911.

What should I do if I think I have ingested something poisonous?

If you think you have ingested something poisonous, contact emergency services immediately. Please dial 911 or contact your local poison control center.

What should I do if my pet has ingested medication?

If you believe your pet may have ingested human or animal medication not intended for consumption by your pet, please contact your veterinarian or local animal poison control hotline.

Whom should I call with a question about my medication?

Please direct all questions regarding your medication to your health care provider.

Where can I find information about the safe storage of medication?

You should follow any storage instructions provided by your healthcare provider, and any written instructions provided with your medication or listed on its packaging. In addition, many government agencies provide information regarding safe storage of medication. Possible sources include the [National Institutes of Health's information page](#) and the [CDC's information page](#).

Can I flush my medication down the toilet?

Do not flush medications down the toilet unless the information on the label, package or package insert specifically instructs you to do so.

Should I remove my personal information before disposing of my medication?

Please remove all personal and identifying information from your medication labels and/or its packaging before disposal. If Unwanted Medicine has been transferred to a sealed bag, please recycle all remaining packaging.

Where are the MED-Project disposal locations nearest me?

MED-Project is providing disposal locations throughout the unincorporated areas of the county. For more information about the location nearest to you, please visit the [“Convenient Kiosks”](#) portion of the MED-Project web site, or call the hotline at 1-844-MED-PROJ.

Will it cost me anything to dispose of my expired or unwanted medications?

There will be no fee for disposal charged at the point of collection.

What items can I dispose of in the MED-Project kiosks?

Expired or unwanted medicines, including controlled substances may be turned in at a MED-Project collection site. Medicines will be collected in well-marked kiosks.

Where else can I find information about the safe disposal of expired or unwanted medicines?

Several government agencies provide information regarding safe disposal of medication. Please refer to the FDA’s website for more information: [“Consumer Updates: How to Dispose of Unused Medicines.”](#)

I have a question not answered by this website. Is there someone I can contact with a question about MED-Project?

For more information, please dial the hotline at 1-844-MED-PROJ.

What is recommended for safe disposal of expired or unwanted medicine?

The United States Food and Drug Administration developed the following guidelines to encourage the proper disposal of medicines and help reduce harm from accidental exposure or intentional misuse after they are no longer needed:

Check the Package: If there are any specific instructions for disposal on the label, package or package insert, please follow those instructions.

Do not flush medicines down the toilet unless the information on the package specifically instructs you to do so.

Convenient Kiosks: Transfer unused medicines to collectors registered with the Drug Enforcement Administration (DEA). Authorized sites may be retail pharmacies, hospital or clinics with an on-site pharmacy, and law enforcement locations. Some offer mail-back programs or collection receptacles (“kiosks”). Visit the DEA’s website or call 1-800-882-9539 for more information and to find an authorized collector in your community.

Mail-Back Packages: Mail-Back services for unwanted medicine are available to residents upon request. Please dial the hotline at 1-844-MED-PROJ or visit the mail-back page of the MED-Project website to request a pre-paid envelope to return your unwanted or expired medicine.

Unwanted Medicine In-Home Disposal: If no disposal instructions are given on the drug labeling and no take-back program is available in your area, dispose of unwanted medicine in the household trash following these steps:

1. Remove them from their original containers and mix them with an undesirable substance, such as used coffee grounds, dirt or kitty litter (this makes the drug less appealing to children and pets, and unrecognizable to people who may intentionally go through the trash seeking drugs).
2. Place the mixture in a sealable bag, empty can, or other container to prevent the drug from leaking or breaking out of a garbage bag.¹

¹ <http://www.fda.gov/ForConsumers/ConsumerUpdates/ucm101653.htm>, page last updated January 19, 2017.